

Meet & Assist

Departure:

Avoid the crowd and skip the queues in all formalities at the airport by choosing Meet & Assist service. The services on departure start as soon as you enter the terminal building where you will be met by one of our courteous agents with porter assistant holding a welcome sign with your name. Our agent will very fast finish all departure formalities using VIP counters and escort you to the boarding gate of your flight, so you will not lose time in any queue.

Meet & Assist advantages:

Skip all queues and complete all formalities, as following:

- 1- First security check
- 2- Airline check in, boarding pass issue with an option to choose your seat from available on the plane
- 3- Filling in your immigration card and passport control
- 4- Final security check

After finishing all formalities, our agent will escort you to your boarding gate or to a VIP lounge if you are a holder of the first or business class tickets.

Arrival:

If you are one of the passengers who don't want to wait all day long, our services are here for you! With us you will finish all formalities without standing in any queue and thus save your time so that you can move on to enjoy the rest of your day. We know how valuable every minute in your life is!

As soon as your plane lands, you will be met by one of our courteous agents holding a welcome sign with your name at the arrival gate. He/she will fill in your immigration card, obtain a visa upon arrival (if required, visa by extra charge) and

proceed to passport control via VIP counter skipping all the lines. After that, porter assistant will collect your baggage and assist you with customs. Depending on the arrangements, our representative will escort you to the arrivals area, vehicle or family members awaiting your arrival.

We provide Meet & Assist Service at Cairo, Sharm El Sheikh, Marsa Alam, Borg El Arb and Hurghada Airport.

Meet & Assist Plus

After finishing all formalities very fast, for more luxury we will escort you directly to VIP lounge at the airport whether you are a business or economy class passenger to relax before your flight and enjoy with all facilities you may need.

You will be met by one of our courteous agents with a porter assistant holding a welcome sign with your name right as you enter the departure terminal. Our agent will guide you fast through all of the departure formalities using VIP counters, so you will not have to stand in any queue and then escort you to the VIP lounge.

Meet & Assist plus advantages:

Skip all queues and do all formalities fast:

- 1- First security check
- 2- Airline check in, boarding pass printing with an option to choose your seat from available on the plane
- 3- Completion of your immigration card and passport control.
- 4- Final security check
- 5- Free access to VIP Lounge

When all departure formalities are complete, our agent will escort you to VIP lounge to relax, enjoy with all facilities you may need before your flight and spend

good moments in a warm and comfortable atmosphere. With access from up to three hours before your flight you can wait in style in our lounge which features:

- 1- Complimentary high speed WIFI
- 2- Runway view on the Red sea
- 3- A variety of hot & cold snacks and beverages in addition to oriental food and sweets
- 4- Hot and cold drinks
- 5- Smoking area
- 6- Private Toilets
- 7- Kids play area
- 8- TV
- 9- Charging station
- 10- Comfortable seating area
- 11- Flight time screen

We provide Meet & Assist Plus Service at Sharm El Sheikh, Marsa Alam, Borg Al Arab and Hurghada Airports.

Meet & Assist Diamond

Make your traveling even more private and luxury with our Meet & Assist Diamond service that includes a private transfer from/to the aircraft.

Departure:

As soon as you enter the departure terminal gate you will be met by one of our courteous agents with a porter assistant holding a welcome sign with your name. Guided by our agent you will pass all the pre-flight procedures via VIP counters without standing in any line. After finishing all formalities, whether you are a business or economy class passenger, our agent will escort you to the VIP lounge to relax before your flight and enjoy with all facilities you may need, and when boarding is announced our agent will drive you in a private vehicle to your airplane door.

Meet & Assist Diamond Service on departure advantages:

Skip all queues and do all formalities as following:

- 1- First security check
- 2- Airline check in, boarding pass issue with an option to choose your seat from available on the plane.
- 3- Fill in your immigration card and passport control
- 4- Final security check
- 5- Free access to VIP Lounge
- 6- Private Vehicle to the airplane

VIP lounge facilities include:

- 1- Complimentary high speed WIFI
- 2- Runway view on the Red sea
- 3- A variety of hot & cold snacks and beverages in addition to oriental food and sweets
- 4- Smoking area
- 5- Private Toilets
- 6- Kids play area
- 7- TV
- 8- Charging station
- 9- Comfortable seating area
- 10- Flight time screen

Arrival:

To have a smooth and worry-free airport arrival experience, be sure to register with Meet & Assist Diamond service. As soon as you land and exit the plane, you will be met by one of our courteous agents holding a welcome sign with your name. He/she will then drive you in a private vehicle to the Arrival hall. He/she will fill in your immigration card, obtain a visa upon arrival (if required, visa by extra charge) and proceed to passport control via VIP counter skipping all the lines. After that, porter assistant will collect your baggage and assist you with customs.

Depending on the arrangements our representative will escort you to the arrivals area, vehicle or family members awaiting your arrival.

We provide Meet & Assist Diamond at airports of Sharm El Sheikh, Marsa Alam and Hurghada (Terminal 2 only).

Princes Service

Luxury and privacy at its highest are the main features of the Princes service.

Arrival:

As soon as your plane lands, you will be met at the plane's door by one of our courteous agents holding a welcome sign with your name. He/she will then drive you in a private vehicle to the private VIP lounge where you can enjoy your time with drinks, snacks, Wi-Fi, TV while our agent on your behalf finishes all formalities in a prompt way (fill in your immigration card, arrange visa upon arrival (if required), stamp your passport on passport control, collect your baggage). Depending on the arrangements our representative will escort you to the arrivals area, vehicle, or family members awaiting your arrival.

Departure:

On Departure, you will be met by one of our courteous agents with a porter assistant holding a welcome sign with your name at the entrance of the private terminal. With Princes service our agent will take care of all the pre-flight procedures on your behalf while you relax at the lounge. We will complete all travel formalities promptly (check in – reserve your seat on airplane- fill in immigration card- stamp the passport) and then drive you in a private vehicle to your airplane's door.

Facilities of the lounge include:

- complimentary WI-FI
- complimentary drinks, snacks and beverages
- smoking area
- comfortable seats

- TV
- private toilets

Princes Service is available for international and domestic flights.

We offer Princes Service at Sharm El Sheikh & Marsa Alam Airports.

VIP LOUNGE SERVICE

We are happy to arrange for you a VIP lounge access where you can relax and unwind before your flight, enjoying delicious refreshments and catch up on emails using complimentary WiFi.

With access from up to three hours before your flight you can wait in style in our lounge which features:

- 1- Complimentary high speed WIFI
- 2- Runway view on the Red Sea
- 3- A variety of hot & cold snacks and beverages in addition to oriental food and sweets
- 4- Smoking area
- 5- Private Toilets
- 6- Kids play area
- 7- TV
- 8- Charging station
- 9- Comfortable seating area
- 10- Flight time screen

We offer VIP lounges access in all airports in Egypt (Cairo International Airport, Sharm El Sheikh International Airport, Marsa Alam Airport, Borg Al Arab Airport and Hurghada Airport).